

BANKING EXPERIENCE OF 6 YEARS ALONG WITH 2 YEARS IN IT



Sathyan.M.G

Ernakulam / Kochi / Cochin

8 Yrs experience

✉ sathyan_m_g@yahoo.com

📞 9994625484

7/149, VALLOOR ROAD NEAR
THURUTHY TEMPLE, MARADU

Cover Letter

- 6 Years in Banking Industry, Functional Knowledge in BFSI and basic knowledge about Banking operations.
- Document Business and functional requirements for Business needs.
- Branch management, Customer interactions for SME's and retails segments for their banking needs, sales of banking products, reporting at scheduled intervals as per banks requirements.
- Review customer profiles to identify possible risks involved and ensuring compliance with applicable internal policies and procedures and external regulations.
- Managing the overall functioning of processes, identifying improvement areas and implementing adequate measures to maximize customer satisfaction level.
- 2 Years as a Software Engineer at Wipro Infotech..

Skills



Academic

- | | |
|------|--|
| 2015 | MBA OTHERS
From IIM TRICHY with FIRST CLASS Grade / Mark(%) |
| 2008 | BE / B.TECH ENGINEERING - OTHERS
From ANNA with FIRST CLASS Grade / Mark(%) |

Training & Certificates

- 1 **POST GRADUATE PROGRAM IN BUSINESS ANALYTICS AND BUSINESS INTELLIGENCE**
- 2 **JAIIB**

Place : Ernakulam / Kochi / Cochin

Date : 21-07-2019

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